



Last Updated: August 2026

Thank you for choosing Park & Bark. These Terms & Conditions explain how our services operate and help ensure the safety, wellbeing and happiness of every dog in our care. By booking with Park & Bark you agree to these Terms & Conditions.

1. Becoming a Client

All new dogs must complete a complimentary Meet & Greet (around 30 minutes) before joining Park & Bark. Meet & Greets may take place at your home or a suitable outdoor location. Acceptance into Park & Bark is at our discretion.

2. Acceptance into the Pack

We reserve the right to refuse, suspend or discontinue services where we believe this is necessary for the safety and wellbeing of dogs, our walkers or the public.

3. Health Requirements

Owners must ensure their dog is fit for exercise, kept up to date with routine healthcare and free from contagious illness. Any illness, fleas, worms or behavioural changes must be disclosed.

4. Neutering

Please tell us whether your dog has been neutered. Female dogs in season cannot attend group walks.

5. Collection & Drop-Off

Dogs are collected from and returned to their registered address unless agreed otherwise. Secure key holding or lockboxes may be used. If we cannot collect your dog due to lack of access or because the dog is unavailable, the walk will be charged in full.

6. Equipment

Owners must provide a suitable collar or harness, lead and any agreed medication or specialist equipment.

7. Off-Lead Walking

Dogs are only walked off lead with owner permission and where we consider it safe. We may use a lead or long line whenever necessary.

8. Bookings

Bookings are made online. Current prices are £22 for the first dog and £15 for each additional dog from the same household. Bookings open one month in advance and close at 10pm the evening before the walk.

9. Cancellations

Owner cancellations made more than 24 hours before the walk incur no charge. Within 24 hours the full fee applies. If Park & Bark cancels a walk, a full refund or alternative booking will be offered.

10. Weather

We may shorten, amend or cancel walks where weather conditions make them unsafe.

11. Veterinary Emergencies

We will try to contact you immediately. If we cannot, we may seek treatment from the nearest suitable veterinary practice. Owners remain responsible for veterinary costs.

12. Photography

Unless you ask us not to, we may photograph or film your dog for our website and social media.

13. Behaviour

Owners must disclose any behavioural concerns. Failure to do so may result in immediate termination of services.

14. Damage

Owners remain responsible for damage caused by undisclosed behavioural issues. We accept no responsibility for behaviour that could not reasonably have been anticipated despite taking reasonable care.

15. Insurance

Park & Bark maintains appropriate public liability and professional insurance.

16. Changes

We may amend routes, prices, collection times and these Terms with reasonable notice.

17. Force Majeure

We are not liable where events beyond our reasonable control prevent us providing services.

18. Privacy

Personal information is handled in accordance with our Privacy Policy.

19. Governing Law

These Terms & Conditions are governed by the laws of Scotland.

Our Promise

While these Terms & Conditions protect both Park & Bark and our clients, our highest priority will always be the welfare, safety and happiness of every dog in our care.

Thank you for trusting Park & Bark with your dog's adventures. We look forward to welcoming you to the pack. ■